

MONTHLY PROGRESS BULLETIN



ISSUE DATE
15 September 2026

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SAFETY FIRST, ALWAYS

SAFETY & SECURITY TRENDS

We focus on prevention and preparedness to protect our team members, operations and surrounding communities.

Key Metrics: August 2026

0

Security
Incident

0

Internal Asset
Damage

0

Lost Time
Injuries

1

Near
Miss

KEY HIGHLIGHTS



Rapid response prevents environmental incident escalation: Registered as a near miss, a small grass fire caused by sparks during maintenance work at Croydon Reservoir was identified and extinguished before it could spread, demonstrating the effectiveness of site controls and incident response procedures.



BWUA driver behaviour improvements recorded: Fleet monitoring data showed continued improvement in driver behaviour, with road over-speed indicators decreasing by 9.6% and peak vehicle speeds reducing by 6.9%. Targeted coaching and awareness interventions remain in place to promote safe driving practices across the organisation.



NOSA/ISO audit preparation: Preparations continued during August for the upcoming NOSA Five-Star, ISO 9001, ISO 14001 and ISO 45001 certification audits scheduled for October. Internal audits, action tracking and system reviews remained a key focus area as BWUA continued strengthening its integrated management systems and maintaining compliance with certification requirements.



Clapham Pump Station

BWUA Successfully Maintains ISO Compliance

BWUA successfully completed its annual surveillance audit for ISO 37101 (Sustainable Development in Communities), ISO 55001 (Asset Management) and ISO 50001 (Energy Management) during August. The audit confirmed the effectiveness of the Association's management systems, adherence to the requirements of the three management standards and reaffirmed BWUA's commitment to sustainable development, responsible asset management and energy efficiency.

The audit identified six areas of improvement, providing opportunities to further strengthen processes and systems. By month-end, two corrective actions had already been completed, with the remaining actions incorporated into ongoing improvement plans. Following the audit, BWUA received certification confirming continued adherence to the three standards, with the next audit scheduled for September 2027.

NOSA®
★★★★★

This is to certify that

**BADIRAMMOGO WATER USER
ASSOCIATION (BWUA)**

has been assessed by NOSA against the provisions of

**ISO 37101:2022 + A1:2024 –
Sustainable Development in Communities
ISO 55001 : 2024 – Asset Management
ISO 50001 : 2018 – Energy Management**

and can declare adherence to the abovementioned requirements.

The seal below, was hereto affixed in the presence of:

Manager

Certificate No.: 2968

Date: 01 September 2026

Recommended date of next audit: 06 September 2027



FW002

SOCIO-ECONOMIC DEVELOPMENT INITIATIVES

SCHOOL UPGRADE PROGRAMME

We have equipped five schools with modular infrastructure and innovative technology that enhances learning environments and educational outcomes.

5	Schools Complete*
0	School In Progress

* Includes the SUP pilot school, completed in March 2023

The School Upgrade Programme continued to support participating schools during August, with ongoing engagement focused on the effective utilisation and maintenance of recently installed infrastructure and technology assets.

PEN ECD PROGRAMME

We are developing ECD centres in Steelpoort to Department of Education standards through the Participate Navigate Envision (PEN) programme.

Key Metrics: August 2026

33	33	4
ECD Centres Participating	Coaching Visits to ECDs	Lesson Planning Sessions

The PEN Programme continued supporting ECD practitioners during August through coaching visits, lesson-planning support, practitioner training and access to educational resources from the programme's Toy Library. The practitioner training session in August focused on 'Language Through Play'.

NAL'IBALI LITERACY PROGRAMME

We promote literacy in the seven communities we currently support.

During August, Nal'ibali continued supporting literacy activities across BWUA's supported communities through reading clubs, storytelling sessions, caregiver engagement initiatives and literacy resource distribution. As part of broader educational support initiatives, educators and programme stakeholders participated in an Inspireware training session focused on presentation skills and the effective use of interactive whiteboard technology in teaching and learning environments.

FREE INTERNET ACCESS

We provide free Internet access to schools and community hotspot locations in our doorstep communities through our partnership with Project Isizwe.

10	Primary & Secondary Schools
2	Community Hotspots

Free Internet access continues to support learners and communities, enabling access to educational content, online services and digital communication to bridge the digital divide in BWUA's doorstep communities.

OPERATIONS UPDATE

WATER SUPPLY TRENDS

Although water volumes supplied were marginally higher than those recorded in August 2025, long-term demand remains subdued, with August supply volumes declining by an average of ~4% per annum since FY2020/21.

Key Metrics: August 2026

649 976 m³	Water Supplied
20 967 m³	Daily Average
1 268 309 m³	Year to Date (2026/27)

Key Statistic: BWUA maintained water losses at 0.28% during August, significantly below the organisational target of 1.5%.

MAINTENANCE STATUS

Maintenance Jobs: August 2026

764	750	14
Created	Completed	Outstanding

The maintenance team achieved its target performance of 98% during August. Key activities included pipeline manhole chamber replacement works, progress on the Mooihoek Repeater Access Road project, workshop refurbishment activities and completion of repair work to Havercroft Residence Unit 3. Unplanned maintenance represented 7% of work orders, improving from 11% in July, but still above the 5% target.

ELECTRICITY USAGE HIGHLIGHTS



Electricity expenditure increased during August due to Eskom's higher winter tariffs. Costs nevertheless remain below historical levels as a result of improved power factor management, the elimination of maximum demand penalties and the optimisation of pumping operations. Increased off-peak pumping also continued to support system efficiency.

Key Statistic: August monitoring data reflected a Havercroft pump efficiency of 0.64 kL/kWh, which is below recent operating performance levels. BWUA is engaging with Eskom to verify metering data and confirm reported efficiency.

