

MONTHLY PROGRESS BULLETIN



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SAFETY FIRST, ALWAYS

SAFETY & SECURITY TRENDS

We focus on prevention and preparedness to protect our team members, operations and surrounding communities.

Key Metrics: July 2026

1

Security
Incident

0

Internal Asset
Damage

0

Lost Time
Injuries

0

Near
Miss

KEY HIGHLIGHTS



Verification processes prevent potential misrepresentation: During July, BWUA's stakeholder verification processes identified individuals falsely claiming to represent a community structure. The matter was addressed through established verification procedures and additional controls were implemented to strengthen visitor screening processes.



NOSA/ISO audit preparation: Internal ISO audits were completed during July as preparations continued for upcoming verification activities in August and October. As at 31 July 2026, 94% of NOSA and certification actions had been completed.



Driver behaviour remains a key focus area: Fleet monitoring and vehicle tracking continue to support proactive road safety management. Driver behaviour data is being used to identify areas for improvement, with targeted coaching and awareness interventions implemented to reduce risk across the fleet.



BWUA Expands Recycling Programme

BWUA has continued strengthening its recycling programme, building on activities launched around World Environment Day at the beginning of June. Since then, operations accumulated a full skip of recyclable plastic waste while expanding recycling initiatives to include paper and electronic waste streams.

In partnership with Fetakgomo Tubatse Municipality, recyclable materials will be channelled through local SMMEs, reducing landfill disposal volumes while supporting local enterprise development and job creation.



BWUA's plastic recycling container



Plastic baling machine at the recycling facility



Compacted plastic bales ready for recycling

SOCIO-ECONOMIC DEVELOPMENT INITIATIVES

SCHOOL UPGRADE PROGRAMME

We have equipped five schools with modular infrastructure and innovative technology that enhances learning environments and educational outcomes.

5	Schools Complete*
0	School In Progress

* Includes the SUP pilot school, completed in March 2023

Preparing schools for long-term sustainability remains a key focus of the School Upgrade Programme. Following the completion of infrastructure improvements, and also interactive whiteboard installations in partnership with Inspireware, ongoing support focuses on helping schools operate and maintain these assets effectively to ensure long-term benefits for learners and educators.

PEN ECD PROGRAMME

We are developing ECD centres in Steelpoort to Department of Education standards through the Participate Navigate Envision (PEN) programme.

Key Metrics: July 2026

33 ECD Centres Participating	18 Coaching Visits to ECDs	3 Lesson Planning Sessions
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The PEN Programme continued supporting ECD practitioners during July through coaching, lesson-planning support and access to educational resources from the programme's Toy Library.

NAL'IBALI LITERACY PROGRAMME

We promote literacy in the seven communities we currently support.

During July, Nal'ibali continued supporting literacy activities across BWUA's supported communities, including reading clubs, storytelling sessions, caregiver engagement initiatives and literacy resource distribution. The programme helps create regular opportunities for reading and storytelling both at school and at home.

FREE INTERNET ACCESS

We provide free Internet access to schools and community hotspot locations in our doorstep communities through our partnership with Project Isizwe.

10	Primary & Secondary Schools
2	Community Hotspots

During April to June 2026, users consumed more than 14 600 GB of data, with approximately 2 990 unique users accessing the network. The service generated an estimated R1.5 million in data cost savings, highlighting its continued value to learners and community members.

OPERATIONS UPDATE

WATER SUPPLY TRENDS

Long-term trends continue to show a reduction in overall water demand and supply volumes.

Key Metrics: July 2026

618 333 m ³	Water Supplied
19 946 m ³	Daily Average
618 333 m ³	Year to Date (2026/27)

During July, BWUA maintained water losses at 0.23%, below the organisational target of 1.5%

MAINTENANCE STATUS

Maintenance Jobs: July 2026

728 Created	723 Completed	5 Outstanding
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The maintenance team achieved a completion rate of 99.3% during July. Key activities included pipeline manhole chamber replacement work on the Havercroft-Croydon pipeline, as well as preparations for the Mooihoek Repeater Access Road project, workshop refurbishment works and Havercroft Residence Unit 3 repairs. Unplanned maintenance represented 11% of work orders, remaining above the 5% target.

ELECTRICITY USAGE HIGHLIGHTS



Electricity expenditure remained relatively stable during July despite Eskom's higher winter tariffs. Costs continue to track below historical levels due to improved power factor management, elimination of maximum demand penalties and optimisation of pumping operations. Increased off-peak pumping also contributed to improved system efficiency.

Key Statistic: Havercroft pump efficiency was 0.76 kL/kWh during July, slightly above the 0.74 kL/kWh average achieved during the previous financial year, demonstrating sustained operational efficiency.

