

MONTHLY PROGRESS BULLETIN



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SAFETY FIRST, ALWAYS

SAFETY & SECURITY TRENDS

We focus on prevention and preparedness to protect our team members, operations and surrounding communities.

Key Metrics: June 2026

1

Security
Incident

0

Internal Asset
Damage

0

Lost Time
Injuries

0

Near
Miss

KEY HIGHLIGHTS



Community-related security incident managed without escalation: A work stoppage occurred at the Pruissen Reservoir construction site on 10 June when community representatives requested additional employment opportunities for Ward 12 residents. Through stakeholder engagement and established grievance channels, the matter was resolved without escalation and site operations were stabilised. The situation continues to be monitored.



NOSA/ISO audit preparation: Preparations for the August and October audits are underway, including compliance verification, document reviews, facilities inspections and corrective action close-out. As at 30 June 2026, 90.3% of NOSA/Certification actions had been completed, with five actions outstanding.



Driver behaviour receives increased focus: A fleet utilisation and driver behaviour analysis covering 16 BWUA vehicles found that the fleet travelled more than 30 500 km during June. The review identified speeding events as a key focus area, with corrective coaching underway for identified drivers.



BWUA Employees Unite for World Environment Day 2026

BWUA marked World Environment Day 2026 by supporting the global call to beat plastic pollution through a range of practical sustainability initiatives across its operations. Teams at Havercroft, Pretoria and Polokwane collected and recycled plastic waste, while employees partnered with a local recycling entrepreneur to promote responsible waste management practices. At Havercroft, staff also planted succulents at the residential entrance as part of ongoing efforts to improve environmental sustainability. These collective actions demonstrate BWUA's commitment to protecting natural resources, reducing waste and supporting the communities it serves.



SOCIO-ECONOMIC DEVELOPMENT

SCHOOL UPGRADE PROGRAMME

We have equipped five schools with innovative infrastructure and technology that enhances learning environments and educational outcomes.

Interactive Whiteboards Deliver Measurable Benefits: Impact surveys conducted at three upgraded schools found that interactive whiteboards are improving learner participation, engagement and teaching effectiveness. Educators identified internet connectivity, system performance and technical training as key improvement areas, providing valuable direction for future support and optimisation.

Expanding Digital Learning: Fifteen additional interactive whiteboards were installed at one our upgraded schools in Mogalakwena during June, with educators receiving training on their effective use in the classroom.

PEN ECD PROGRAMME

We are developing ECD centres in Steelpoort to Department of Education standards through the Participate Navigate Envision (PEN) programme.

Key Metrics: June 2026

33	38	3
ECD Centres Participating	Coaching Visits to ECDs	Lesson Planning Sessions

During June, the programme continued supporting 33 registered ECD centres. Coaching visits increased to 38 during the month, while lesson planning support sessions continued to help practitioners improve classroom preparedness and educational outcomes

NAL'IBALI LITERACY PROGRAMME

We promote literacy in the seven communities we currently support.

The Nal'ibali programme continued making progress across all target communities:

- 53 storytelling sessions were conducted during June across schools, ECD centres and reading clubs.
- Two community clinic activations reached 118 caregivers and community members with literacy awareness messages.
- A two-day children's creative writing workshop equipped 23 learners from partner schools with storytelling and writing skills.
- A caregiver refresher workshop reached 32 adults, strengthening home-based literacy support.
- An ECD practitioner refresher workshop was completed with 12 practitioners participating.
- The programme continues supporting 16 active reading clubs reaching approximately 480 children.

SCHOOL INTERNET ACCESS

We provide free Internet access to primary and secondary schools in our doorstep communities through our partnership with Project Isizwe.

10	Schools Continue Receiving Internet
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OPERATIONS UPDATE

WATER SUPPLY TRENDS

At the close of the 2025/26 financial year, long-term trends continue to show a reduction in overall water demand and supply volumes.

Key Metrics: June 2026

703 019 m ³	Water Supplied (06/2026)
23 434 m ³	Daily Average (06/2026)
7 747 240 m ³	Year to Date (2025/26)

MAINTENANCE STATUS

Maintenance Jobs: June 2026

775	773	2
Created	Completed	Outstanding

The maintenance team achieved a completion rate of 99.7% during June. Key activities included housing refurbishments, sedimentation channel improvements, station-wide earthing and lightning protection upgrades, and the start of pipeline manhole chamber replacements on the Havercroft-Croydon pipeline. Unplanned maintenance accounted for 13% of work orders, remaining above the 5% target and highlighting a continued focus area for improved planning.

ELECTRICITY USAGE HIGHLIGHTS



Electricity expenditure decreased slightly in June. While Eskom's higher seasonal tariffs continue to impact costs, BWUA remains significantly below historical electricity expenditure levels due to improved power factor management, elimination of maximum demand penalties and optimisation of pump operations.

Key Statistic: Average Havercroft pump efficiency remained stable at 0.74 kL/kWh for the financial year to date, with June efficiency recorded at 0.73 kL/kWh.

