

MONTHLY PROGRESS BULLETIN



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SAFETY FIRST, ALWAYS

SAFETY & SECURITY TRENDS

We focus on prevention and preparedness to protect our team members, operations and surrounding communities.

Key Metrics: May 2026

0

Security
Incident

3

Internal Asset
Damage

0

Lost Time
Injuries

0

Near
Miss

KEY HIGHLIGHTS



Internal asset damage: Three internal asset damage incidents were recorded during May. The first involved damage to the inner gate at the Spitskop Pump Station. The second involved damage to the sliding door of unit no. 2 in the residential area, caused by a stray stone during grass cutting activities. The third involved a vehicle accident after a third party failed to stop at a four-way intersection on the R555 in Steelpoort, leading to a collision with a BWUA vehicle. All incidents are being managed in accordance with BWUA's incident response procedures.



Weir MCC room safety activation: An overheating panel cable triggered the automated suppression system in May, successfully preventing asset loss. Cable replacements are underway.



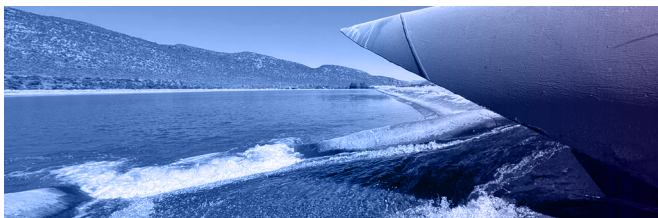
NOSA/ISO audit preparation: Minor findings are being systematically resolved ahead of the August and October 2026 verification audits. *As at end May, 89% of all audit actions have been closed to date.*

BWUA Continues Winning Streak with Double NOSA Regional Awards

BWUA has taken first place in the NOSA Northern Region competition for the third year running, retaining our Best Integrated Five-Star System rating in Sector E: Electricity, Gas and Water Supply. This third consecutive win underscores our commitment to health, safety and environmental excellence through our Integrated Management System. Additionally, BWUA CEO Dr Kobus Duvenhage has been named Managing Director of the Year (Full-Time HSE Function) for the NOSA Northern Region for the second year running. This double recognition reflects the robust leadership and operational compliance driving our safety culture.



Maintaining high operational standards:
SHERQ Manager, Willem van Aswegen, hands the NOSA Best Integrated Five-Star System award to Head of Operations, Thembani Makhubele



SOCIO-ECONOMIC DEVELOPMENT

SCHOOL UPGRADE PROGRAMME

We equip schools with innovative, modular infrastructure that improves sanitation, learning environments and long-term educational outcomes.

5	Schools Complete*
0	School In Progress

* Includes the SUP pilot school, completed in March 2023

Two schools have appointed individuals to undergo training to maintain installed ablution facilities and wastewater treatment plants.

PEN ECD PROGRAMME

We are developing ECD centres in Steelpoort to Department of Education standards via the Participate Navigate Envision (PEN) programme.

Key Metrics: May 2026

33 ECD Centres Participating	34 Coaching Visits to ECDs	4 Lesson Planning Sessions
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NAL'IBALI LITERACY PROGRAMME

We promote literacy in the seven communities we currently support.

Concluded in May 2026, an endline evaluation of the Nal'ibali-Badirammo Literacy Programme was conducted to assess the sponsored intervention across our doorstep communities.

The study gathered qualitative and quantitative data through interviews, observations, focus groups, surveys and home assessments. It focused on shifts in literacy practices among children, caregivers, and schools, with Sepedi serving as the primary local language to enable household engagement. Ultimately, the study sought to determine how effectively the project built supportive reading environments and established a sustainable literacy ecosystem.

The evaluation revealed positive outcomes across all participant groups, proving the program's overall effectiveness. Children demonstrated marked improvements in reading interest, verbal confidence and foundational literacy skills. Schools successfully institutionalised daily reading routines, while educators and early childhood practitioners transitioned toward interactive teaching methods. Furthermore, caregivers took greater ownership of home learning, expanding resource access while keeping children in safe, structured after-school environments.

SCHOOL INTERNET ACCESS

We provide free Internet access to primary and secondary schools in our doorstep communities through our partnership with Project Isizwe.

10	Schools Continue Receiving Internet
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OPERATIONS UPDATE

WATER SUPPLY TRENDS

Eleven months into the 2025/26 financial year, cumulative water usage remains on a downward trajectory relative to the preceding five-year period.

Key Metrics: May 2026

581 883 m ³	Water Supplied (05/2026)
18 770 m ³	Daily Average (05/2026)
7 044 221 m ³	Year to Date (2025/26)

MAINTENANCE STATUS

Maintenance Jobs: May 2026

545 Created	545 Completed	0 Outstanding
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Maintenance activities ensure a reliable supply of water. In May, the maintenance team once again achieved a 100% completion rate. Key tasks included replacing the Havercroft HC10S and Clapham inlet valves, and successfully testing Clapham pump set 3. While monthly plans feature stretch targets to drive improvement, unplanned repairs comprised 11% of work orders, highlighting a need for better proactive planning.

ELECTRICITY USAGE HIGHLIGHTS



BWUA experienced an increase in electricity costs at all pump stations due to Eskom's 8.76% tariff increase, with the full financial impact reflected in May.

Key Statistic: Havercroft's 11-month efficiency remained highly stable, dipping marginally from a 10-month average of 0.75 to 0.74 kL/kWh in May due to using two pumps for dam replenishment.

PMU PROJECTS IN PROGRESS

For sustainability and affordability of water supply to our Members

ESKOM TPSS

Eskom has formally approached the Association to submit a proposal for professional consultant services to develop a Full Business Case for supplying raw water to the Tubatse Pumped Storage Scheme (TPSS). This initiative forms part of the Phase 2i pipeline project, which will extend from the De Hoop Dam to the TPSS, as originally outlined in the Olifants River Water Resources Development Project (ORWRDP) scope.

Note: All studies will be externally funded through at-risk, market-based development funding, with no contributions required from BWUA Members.